

## **Mission**

Quality assistance, cooperative oversight.

## **Vision**

### **Improved Assessments**

Achieve the market value standard uniformly for all classes of property statewide.

### **Fostered Independence**

Foster the counties' capability to independently fulfill their statutory obligations.

### **Eliminated Surprises**

Develop state-county relationships that are communicated so thoroughly that no surprises can occur.

### **Exceeded Customer Expectations**

Understand and exceed all customer expectations.

## **Goals**

**1. Achieve effective, single-point coordination between county officials and the division.**

**2. Provide quality technical assistance to counties through:**

1. Classroom Training
2. On-the-job Training
3. FAA Audits
4. Contract Appraisal Expertise
5. Market Data Sharing and Analysis
6. State-County Project Coordination, Partnership & Responsibility.

**3. Oversee county performance in a cooperative spirit through:**

1. Assessment/Sale Ratio Study
2. 5-Year Cycle Audit
3. Compliance Support Via Technical Assistance
4. Corrective Action Only As a Last Resort.

**4. Equalize railroad assessments through an assessment/sales ratio study of locally assessed commercial properties.**